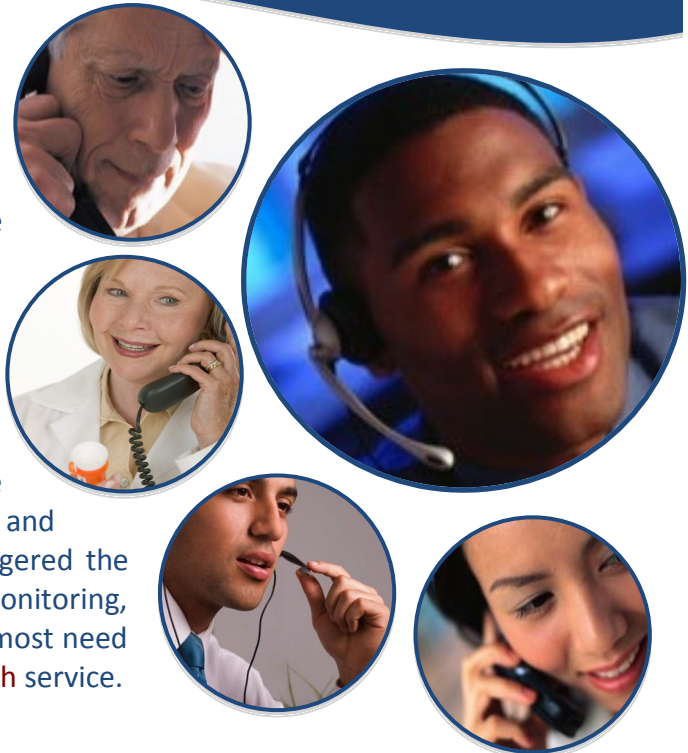


Extending the Reach of Care Managers

Our suite of **TeleHealth** solutions is aimed at extending the reach of clinicians through telephonic outreach efforts that are based on a clinical event or finding. The receipt of a data file or message indicating the type of call to be made triggers the outreach calls. Calls can be triggered from hospitals, clinics, health plans, personal health records, care management companies, or health information exchanges. The results of the outreach efforts are captured in a **HIPAA-compliant** database and can be transmitted via messaging back to the entity that triggered the outreach. By enabling cost-effective and flexible follow-up monitoring, clinicians are able to focus their efforts on those patients who most need it by responding to adverse trigger messages from the **TeleHealth** service.



"Higher touch rates, higher customer value"

Flexible, Simple, Powerful

Working with clients to identify program goals, Dynamed Solutions assists in defining target populations with a focus on return on investment (clinical, financial or both). By utilizing our Engagement Specialists to collect information from patients telephonically, clinicians are able to step in only when needed. Our **TeleHealth** solutions can feed data back to clients in bulk data transfers, real-time email alerts based on patient answers, or warm transfers to client staff if needed.

In addition to client-specific programs, we also offer **SeniorTeleHealth.com**, a service aimed at adult children of independently living seniors. Through these services, children are able to get feedback regarding Activities of Daily Living, Medication Compliance, or Health Challenges. While targeted to individuals, these programs could be customized for commercial clients.

- *Post discharge calls*
- *Pre-admission coordination*
- *Condition management calls*
- *Remote monitoring and triage*
- *Safety calls for seniors*
- *Preventive service reminders*
- *Medication compliance*
- *Formulary adherence*
- *Disease management*
- *Pre-natal care*
- *Program evaluation*

